

Warranty Extension on Hero Shredders

Effective from 1 Jan 2023

Fellowes



Machine & Cutter warranty extension 2023

Extension on Shredder warranties from January 2023 onwards

Why are we offering extending warranties?

- Considered as attractive option in recent shredder research
- Adds value and aligns with product quality
- Relevant for commercial machine tenders
- Helps to differentiate and drive demand to Hero models

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What is the extended warranty?

- Offering 3 years (2+1) of **machine warranty**
 - Applicable shredders:
 - ✓ LX Series: full range
 - ✓ AutoMax®: full range
 - ✓ Commercial machines: full range + 125i/Ci
- *note: 80M and 90M from 1 to 3 years*
- Update 20 year to **limited lifetime cutter warranty**
 - Applicable shredders
 - ✓ Automax®: 350C & 550C
 - ✓ Commercial range + 125i/Ci Excluding 225MI

Home Office & Deskside Shredders (1 user)	Current Warranty (Machine / Cutters)	2023 NEW Warranty (Machine / Cutters)
LX25 Cross-Cut Shredder	2 / 3 Years	3 / 3 Years
LX25M Mini-Cut Shredder	2 / 3 Years	3 / 3 Years
LX45 Cross-Cut Shredder	2 / 3 Years	3 / 3 Years
LX50 Cross-Cut Shredder	2 / 3 Years	3 / 3 Years
LX41 Mini-Cut Shredder	2 / 3 Years	3 / 3 Years
LX65 Cross-Cut Shredder	2 / 5 Years	3 / 5 Years
LX70 Cross-Cut Shredder	2 / 3 Years	3 / 3 Years
LX85 Cross-Cut Shredder	2 / 5 Years	3 / 5 Years
Small Office Shredders (1-3 users)	Current Warranty (Machine / Cutters)	Current Warranty (Machine / Cutters)
LX200 Mini-Cut Shredder	2 / 5 Years	3 / 5 Years
LX201 Micro-Cut Shredder (White)	2 / 5 Years	3 / 5 Years
LX201 Micro-Cut Shredder (Black)	2 / 5 Years	3 / 5 Years
LX30M Micro-Cut Shredder (Amazon Exclusive)	2 / 5 Years	3 / 5 Years
LX210 Mini-Cut Shredder	2 / 5 Years	3 / 5 Years
LX211 Micro-Cut Shredder (White)	2 / 5 Years	3 / 5 Years
LX211 Micro-Cut Shredder (Black)	2 / 5 Years	3 / 5 Years
LX31M Micro-Cut Shredder (Amazon Exclusive)	2 / 5 Years	3 / 5 Years
Small Office Shredders (3-5 users)	Current Warranty (Machine / Cutters)	Current Warranty (Machine / Cutters)
LX220 Mini-Cut Shredder	2 / 5 Years	3 / 5 Years
LX221 Micro-Cut Shredder (White)	2 / 5 Years	3 / 5 Years
LX221 Micro-Cut Shredder (Black)	2 / 5 Years	3 / 5 Years
125i Strip-Cut Shredder	2 / 20 Years	3 Years / Limited Lifetime
125Qi Cross-Cut Shredder	2 / 20 Years	3 Years / Limited Lifetime
Commercial Shredders - 5+ users	Current Warranty (Machine / Cutters)	Current Warranty (Machine / Cutters)
225i Strip-Cut Shredder	2 / 20 Years	3 Years / Limited Lifetime
225Qi Cross-Cut Shredder	2 / 20 Years	3 Years / Limited Lifetime
225M Micro-Cut Shredder	2 / 7 Years	3 / 7 Years
325i Strip-Cut Shredder	2 / 20 Years	3 Years / Limited Lifetime
325Qi Cross-Cut Shredder	2 / 20 Years	3 Years / Limited Lifetime
425i Strip-Cut Shredder	2 / 20 Years	3 Years / Limited Lifetime
425Qi Cross-Cut Shredder	2 / 20 Years	3 Years / Limited Lifetime
485i Strip-Cut Shredder	2 / 20 Years	3 Years / Limited Lifetime
485Qi Cross-Cut Shredder	2 / 20 Years	3 Years / Limited Lifetime
Auto Feed Shredders	Current Warranty (Machine / Cutters)	Current Warranty (Machine / Cutters)
AutoMax 80M Mini-Cut Shredder (1 user)	1 / 3 Years	3 / 3 Years
AutoMax 90M Mini-Cut Shredder (1 user)	1 / 3 Years	3 / 3 Years
AutoMax 100M Mini-Cut Shredder (1 user)	2 / 7 Years	3 / 7 Years
AutoMax 150C Cross-Cut Shredder (1-3 users)	2 / 5 Years	3 / 5 Years
AutoMax 200C Cross-Cut Shredder (1-3 users)	2 / 7 Years	3 / 7 Years
AutoMax 200M Micro-Cut Shredder (1-3 users)	2 / 7 Years	3 / 7 Years
AutoMax 350C Cross-Cut Shredder (3-5 users)	2 / 20 Years	3 Years / Limited Lifetime
AutoMax 550C Cross-Cut Shredder (5+ users)	2 / 20 Years	3 Years / Limited Lifetime
AutoMax 600M Micro-Cut Shredder (5+ users)	2 / 7 Years	3 / 7 Years

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How does the customer obtain the extended warranty?

Through online product registration after purchase via fellowes.com



Product Registration



Extended Machine warranty:

- Updated in pack flyer



Limited lifetime warranty:

- Update to the warranty details in the packaging & manuals
- Will apply to consumers with a proof of purchase after 1st January 2023
- Ensure visibility online and in customer communications.. Artwork of the roundel icons can be supplied by the Fellowes Marketing Team

